

Jeffrey J. Ness

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LINUX SYSTEM ADMINISTRATOR

System administrator with extensive experience working in Red hat Enterprise Linux. Very passionate about open source software, and contributing to it. Enjoys teaching and mentoring others in the realm of IT and system administration.

Linux skills include:

- Redhat Enterprise Linux
- MySQL Database Server
- IPTables Software Firewall
- Logical Volume Manager (LVM)
- Apache HTTP Server
- Varnish HTTP Cache Service
- SMTP, POP, IMAP with Postfix and Dovecot
- Git Version Control
- PHP Web Language
- Bash Shell Scripting

Windows skills include:

- Windows Server 2003
- IIS 6 (HTTP / FTP)
- Active Directory
- MS-SQL 2005

Cisco skills include:

- Firewalls (PIX & ASA)
- Routers (RIP / OSPF) & Switches

EXPERIENCE

Rackspace Hosting

4/2009 – Present

Linux System Administrator II

Manage customer's Redhat Linux based servers, and troubleshoot any issues that arise on a day to day basis. Much of the support is handled in conjunction with the customer and while on the phone. Many times this is during emergency situations for the customer and their clients.

Achievements & Contributions:

- Passed the Rackspace Linux - **Level III** test.
- **NPS-T Commander** - A tool which many Account managers and Techs use to see account based Net Promoter Scores.
- [sarGraphs](#) - An open source project which creates graphical charts for sysstat output.

Rackspace Hosting

4/2008 – 4/2009

Windows System Administrator II

Manage customer's Microsoft Windows based servers, and troubleshoot any issues that arise on a day to day basis. Much of the support is handled in conjunction with the customer and while on the phone. Many times this is during emergency situations for the customer and their clients.

Achievements:

- Obtained the **Redhat Certified Engineer** Certificate.

Cogent Systems

2/2006 – 4/2008

System Administrator

Managed the infrastructure for Cogent Systems, this included Windows, Linux, Solaris, and AIX Servers and Cisco networking equipment. As Cogent Systems was a international corporation, I was also responsible for satellite offices outside the country; these offices where connected via VPN tunnel.

Achievements:

- Obtained **Comptia Linux+** Certificate.

EDUCATION & CERTIFICATION

<u>Brooks College, Long Beach California</u>	6/2005
Associates of Science, Major in Network Administration	
<u>Red hat Certification</u>	10/2008
Red hat Certified Engineer - Enterprise Linux 5	
<u>Comptia Linux</u>	3/2008

SECURITY CLEARANCE

Los Angles Country Sherriff Department	2/2006
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